# SERVICE HOTLINE

# **REFERENCE NUMBER: 263/2020**

2 December 2020

### PRICING DISCREPANCY ON R186 TRADES - 1 & 2 DECEMBER 2020

The JSE is aware that Primary Dealers are experiencing pricing discrepancies on R186 trades that were conducted on 1 & 2 December 2020 on the ETP platform.

We are currently investigating the cause of the problem.

The team will revert back with appropriate remedial actions once the investigation is completed.

The instruments will remain available for trading while the investigation continues. Clients are advised to trade with caution on the R186 instrument.

We apologise for the inconvenience caused.

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Markets / Services: JSE Bond ETP Market

Environment(s): Production

## **Additional Information:**

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail customersupport@jse.co.za

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